



Members Code of Conduct

This document sets the terms and code of conduct expected of all members of The Independent Pharmacies Association. Non-compliance of this code may lead to the termination of membership.

It applies to all members, irrespective of their membership type, the role they fulfil, or the jurisdiction in which they live or work.

All members of AIM must abide by the following rules:

1. should uphold the reputation and good standing of IPA
2. should refrain from using offensive or inappropriate language on all IPA related communications and social collaboration tools
3. we have zero tolerance to any abusive or aggressive behaviours toward management and staff or other members of the association
4. must act with integrity and respect others, value alternative points of view;
5. must act within the boundaries of relevant legislation;
6. must act in the general interest and must not use their position to unfairly benefit themselves, their employers, or others;
7. must promptly pay membership fees as part of continued membership;
8. will not commit IPA in any way unless authorized to do so;
9. will not make any statement on behalf of IPA or purport to represent IPA through any public medium, including digital social media, unless authorized to do so by IPA; and
10. must reject and will not make any offer of unethical financial inducement.

IPA reserves the right to review any individual membership application or conduct audits of its members for validity and conformity to the membership rules in the Articles of Association.

Should a member fail to meet the conditions in this Code of Conduct, the Board of IPA may, at its sole discretion, decide on the appropriate action to take.

The Board of IPA reserves the right to update this Code of Conduct from time to time as appropriate.